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**Derbyshire CCGs in association with Derby and Derbyshire LMC would like to invite you to a**

**‘CQC Update for Practice Management Staff’**

***A one day programme designed to develop understanding in regards to the CQC inspection process and how to showcase the fantastic work GP practices already do!***

**Choose from either dates below;**

**Tuesday 12th March 2019, 09:30 – 16:00 – Risley Hall Hotel, Derby Road, Risley
Derbyshire, DE72 3SS**

**Monday 8th April 2019, 09:30 – 16:00 - Chesterfield Panthers Rugby Club, Dunston Road, Chesterfield S41 9BF**

**Session leader and facilitator:** Alison Johnson, Service Manager at Rotherham NHS Foundation Trust, Former Service Manager for Primary Care and Out of Hours, RCGP Specialist Advisor and experienced Practice Manager. Alison also has her own consultancy company ADJ Support Services.

**Guest speakers:** Judy Derricott, Head of Primary Care Quality and Marie Scouse, Assistant Chief Nurse, Primary Care - NHS North Derbyshire CCG.

**The learning objectives of the programme are;**

* To improve understanding of the CQC Assessment Process and the forthcoming changes
* To increase awareness of CQC documentation available to Practice Managers
* To provide a detailed insight into the Key Lines of Enquiry (KLoE)
* To share elements of good practice

**Key topics:**

* The CQC Inspection – Past, Present, Future and changes to the standards
* Latest Guidance
* How to prepare for your inspection and the new inspection process
* Key Questions and documents

**Audience:** Business Managers, Practice Managers and Assistant Practice Managers.

\*\* This event is free for all Derbyshire practices to attend. There are different starting points across our Practice management workforce and there will be some content that more experienced Practice managers will already be aware of. However, the day will be as interactive as possible and attendees will still benefit from sharing experiences and equipping staff with the latest guidance and an opportunity to ask questions.

**To book your place please visit the** [**DDLMC events web page**](https://www.derbyshirelmc.org.uk/events)**.**

*Spaces are limited to* ***one*** *delegate per practice, if you would like more colleagues to attend, they can be added to a waiting list (email* *office@derbyshirelmc.nhs.uk**) and places will be notified week commencing 18th February but please hold the date.*



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