

**Primary Care Support England** 

## **Special November Pensions Bulletin**

Welcome to this special edition of the PCSE GP Bulletin, which covers an update about the upcoming December Annual Benefit Statement (ABS) release, information on the End of Year Pension administration processes for 2020 and an introduction to PCSE Online for Payments and Pensions administration.

### New December Annual Benefit Statement (ABS) available

Last year NHSE and NHS Pensions launched a 'forms' amnesty – allowing GPs to submit historical certificates from 2009 onwards to ensure their pensions account was updated where appropriate.

In order to provide more members with access to updated statements, NHS Pensions is issuing two GP Pension Annual Benefit Statements this year. The first phase was issued in August and the second will be on **18 December 2019**. The December ABS will be available for GPs to view via <a href="https://www.totalrewardstatements.nhs.uk">www.totalrewardstatements.nhs.uk</a>.

When the December ABS is launched, GPs should be able to see their latest statement if the following criteria have been met:

- ✓ All your historical certificates have been submitted correctly with accurate information by 28 February 2019 deadline
- ✓ All your certificates have been processed by 11 October 2019 by PCSE
- ✓ They do not fall into an exception situation where the ABS will not show their details (see below)

When a GP's certificate(s) have been processed they will have received a confirmation email from PCSE. GPs who have received confirmation from PCSE by 11 October 2019 will see an updated December ABS (if all other criteria above are met). If confirmation was received after 11 October 2019 they will see their updated ABS in the August 2020 release. Pension records can only be updated sequentially, if certificates from previous years are missing, the most recent years cannot be updated. For instance, if certificates have only



**Primary Care Support England** 

been received and processed for the years 2010/11, 2011/12 and 2017/18 then the ABS will only reflect the pension figures up until 2012.

Once the missing certificates are submitted correctly and processed then this will update the system fully for the next ABS release. You can also request a pension's statement at any time directly from NHS Pensions. More information can be found on their website <a href="https://www.nhsbsa.nhs.uk/member-hub/getting-estimate-your-pension">https://www.nhsbsa.nhs.uk/member-hub/getting-estimate-your-pension</a>

## What happens if I can't see my December ABS?

If you have submitted your certificates in time and they were processed by PCSE by 11 October 2019 then there are still a number of reasons why NHS Pensions may not be able to automatically produce and ABS statement. NHS Pensions has advised they do not provide a list of these. Members are advised to contact the NHS Pensions TRS team on 0300 3301 351 or email <a href="mailto:nhsbsa.trs@nhsbsa.nhs.uk">nhsbsa.trs@nhsbsa.nhs.uk</a> so they can look at individual circumstances. ABS statements cannot be provided by PCSE.

There is also more information available at https://www.nhsbsa.nhs.uk/employee-section

#### Annual end of year pension administration

NHS Pensions will be releasing the Type 1 Annual Certificate of Pensionable Profits and the Type 2 Self-Assessment of Tiered contributions form soon for the financial year 2018/2019. When the forms are available, we will be providing more information, including a timeline and a guide to help you understand what you need to do in order to prepare end of year Pension administration in 2020.

#### Transforming how we support you – PCSE Online for GP Payments and Pensions

As part of the services transformation programme, PCSE is looking to simplify the process for submitting, calculating and processing payment claims and pension information.

Currently, GP practices use a mixture of paper forms, email and computer systems to submit payment and pension requests. In May 2020 PCSE is introducing PCSE Online for submitting and reviewing this information, which will provide users with a simpler, more efficient, and fully tracked payments and pensions administration service.



**Primary Care Support England** 

More information will be available over the coming months. To find out more information about the new online services please visit the What's Changing section of the PCSE website.

# How useful is this update?







