



WILSON STREET SURGERY **PRACTICE PROFILE**

The main surgery is situated at 11 Wilson Street, Derby, centrally located and a short uphill walk from the city centre. Wilson Street is open Mon - Fri: 7.30am - 6.30pm. We have a branch surgery on Taddington Road, Chaddesden, Derby, which is open Mondays – 8.00am – 5.30pm and Tuesdays to Fridays: 8.00am - 12 noon. The Partners take fixed turns during the week to consult from Taddington Road. The Practice is well established; there has been a surgery on the Wilson Street site since 1895. Many of our patients' families have been registered for fifty years or more.

The Practice currently has a list size of approximately 15000. The Practice area covers virtually the whole of the City of Derby with two concentrated sub populations, one around each surgery. In the inner city terraced housing predominates with council housing on the outskirts particularly around Chaddesden. We have patients with a usual mix of social problems and single parents and a number of patients from the ethnic minorities as well as the EU.

The Practice runs on a co-operative basis, we do not have personal lists but patients are encouraged to see the same doctor for the same problem. Consultation is by the Advanced Access Appointment System, with urgent 'extras' seen as appropriate. We have pre-bookable appointments and patients can also make use of our online appointment booking and repeat prescription service. All of the Partners have the same number of appointments available each day. Home visits are divided evenly after morning surgery and are well below average. Patients are strongly encouraged to attend surgery (unless too ill) during surgery times.

We are part of Derby City Primary Care Ltd which comprises of 6 other local practices across Derby City to deliver surgeries from 6.00pm to 8.00pm Weekdays and 9.00am to 12noon on Saturdays and 9.30am to 12.30pm on Sundays. These surgeries are delivered from Wellside Surgery on Burton Road, also known as 'The Hub'.

At present there are 9 GP Partners (6.25 WTE). We also have 2 Advanced Clinical practitioners and a Clinical Pharmacist (WTE 2.07). We take several GP Registrars in for each rotation. The Practice employs a total of 20.48 full-time equivalent staff. Our staff include a Practice Manager, and 4 Practice Nurses (3.75 WTE) one of which is a Practice Nurse Manager and a Healthcare Assistant. The administrative staff are well managed by our Management team. All staff are paid according to Agenda For Change. Attached to the Practice are a team of Community Nurses, a Care Coordinator, Community Matron, Midwife, CCG Pharmacist and CCG Technician and Health Visitor.

There is one hospital Trust in Derby, The Derby & Burton Hospitals Foundation Trust which has two sites – The Royal Derby and The London Road Community Hospital. The Royal Derby has a well equipped Post Graduate Centre.

We take pride in delivering first class training to our Medical Students and GP Registrars. We have strong links with the new Derby Medical School and accept 1st, 2nd, 4th & 5th years, Early Clinical Practice Students and Student Nurses. Two Partners are GP Trainers and take responsibility each year for the Registrars. The entire Practice is committed to training and as such all GPs and the Practice Manager takes responsibility for assisting with training requirements. It is not the policy of the practice to employ locums for sickness or holiday cover, maternity leave & paternity leave being the exceptions.

The Partnership is run on democratic lines with formal minuted Partnership meetings held monthly. We also meet regularly for Education sessions where we invite guest speakers or feedback our

findings from learning events. There are various sub-committees in which nominated Partners have management roles i.e. for Chronic Disease Management, Practice finances, Staff, Practice Nurses, attached staff, I.T co-ordination, QOF achievement etc. One Partner leads for the City Centre North Primary Care Network.

The Practice uses TPP SystmOne, a hosted and fully supported computerised clinical IT system. The Practice makes full use of the computer system although Lloyd George notes are available if required. We use GP Registration Links, Pathology links, electronic Pathology requesting, electronic prescribing and E-Discharge letters. We are pretty much paperless now.

Both premises are wholly owned by all of the Partners and each Partner has their own room. The main surgery at Wilson Street has been expanded and refurbished. The accommodation includes eleven consulting rooms; two waiting rooms; treatment room; conference room with library; reception and secretarial offices; Managers office and staff room. There is a secure consulting room and extensive CCTV. On site car parking is available.

The branch surgery at Taddington Road, Chaddesden was rebuilt some years ago, providing a modern, clean and attractive working environment with two consulting rooms; waiting room; treatment room and administration office.

The Practice was inspected by CQC in March 2016 & we were awarded an Outstanding rating.

The Practice is part of the Derby & Derbyshire Clinical Commissioning Group.

The Practice provides Secure Unit' facilities (the Violent Patient Unit) for aggressive patients for our own and neighbouring areas. Consultations are made 'out of hours' by four of our very well trained GPs with Security present.

We deliver primary care services to the Homeless population in Derby. This service commenced on 1 April 2011 and each Partner rotates to deliver a morning surgery three times each week from Milestone House, just down the road from Wilson Street.

The on-call duties are covered by all doctors by rota. Historically the Practice has always done its own on-call out of hours. As a result of this the Practice has enjoyed a remarkably well-controlled daytime and out of hours workload. The Partnership utilise the services of the local Out of Hours provider (Derbyshire Health United) to cover Weekday Evenings 6.30 p.m. to 8.00a.m, Saturdays, Sundays, and Bank Holidays.

Other commitments:

Medical Education - undergraduate medical students from Derby attend regularly under the guidance of the Partners.

'In-House' Meetings - the Practice currently (and very successfully) runs its own PGEA meetings throughout the year.

2 Partners are GP Trainers.

1 Partner is the Clinical Lead for PCN (Primary Care Network), GP lead for the CCG on Urgent Care and a Clinical Assistant at Dermatology.

1 Partner is the Chair of the Ophthalmology CIG and the Lead GP for the CCG on Planned Care.

1 Partner is the GP Prescribing lead for the CCG on Medicines Management

We have one GP with an Interest and leads in Diabetes, one GP with an interest in Dermatology and one GP who has an interest in Epley. These GPs maintain an interest but are not GPwSIs.

Website:

Visit our comprehensive website at www.wilsonstreetsurgery.co.uk