

GENERAL QUESTIONS

Are there any issues that have affected your service and how you care for your patients? (These could include, for example, challenging circumstances or significant changes to your local population)

(Any major changes in personnel)

eg Changes such as partnership changes, management changes, mergers, working at scale (hubs, any change to provision of extended hours -nb- may change with new contract)

Any major demographic changes

eg housing development, asylum seeker changes

Have there been any changes in the management or leadership of your practice?

(any major demographic changes)

New PM / new managing partner / any back room function changes through federation / merger etc

Have you changed how you provide effective and responsive care for any of the population groups (give examples of how you meet their particular needs)?

(Think "new")

Anything around care homes / any shared working eg acute services / any groups for LTCs (self care or rehab) "

Is there anything else you would like to tell us? (This could be something you do that isn't covered by our questions)

(Think different)

Any new programmes / work with schools / boys HPV programme (2020 will be GP catch up involvement) / working at scale / shared flu clinics / new uses of IT / veterans

