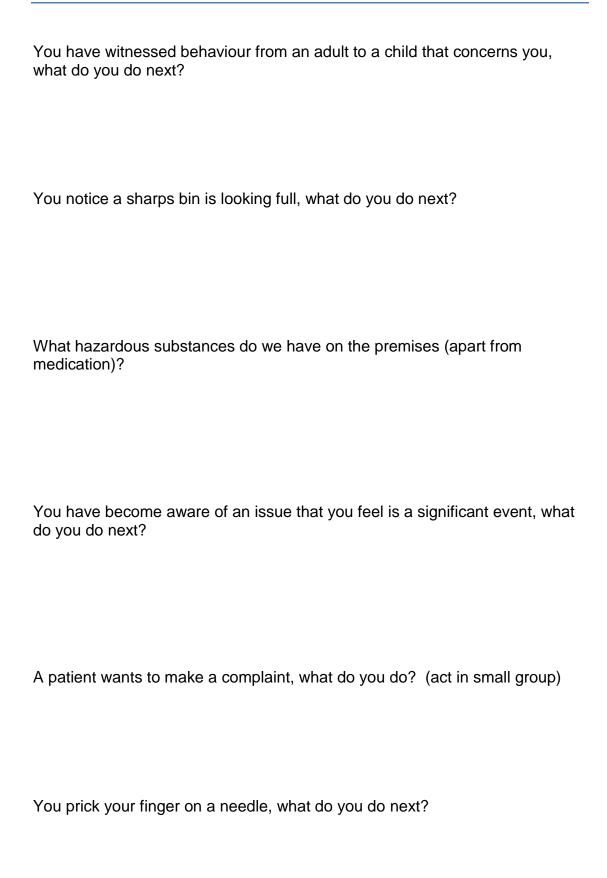


CQC QUIZ



Some equipment is faulty, what do you do?
A temporary resident makes it clear they would like to be seen, they are Polish and speak very limited English, how would you deal with this in reception and in a consultation?
You smell burning and realise a computer in room 3 is smouldering, what do you do next? What would you do if there was a large fire?
A person comes to the reception desk, someone has vomited in the sink and on the floor in the toilet, what do you do?

A mother asks if there is somewhere she can breast feed whilst waiting in the surgery. How do you respond?
A patient waiting in the open surgery looks increasingly unwell, how do you respond?
A lady rings and says she is the mother of a 16 year old boy and asks if he has been seen that evening in the surgery, how do you respond?
Later a 15 year old girl has been in to see a doctor and her mother rings to see if she has been in, how do you respond?
A CQC inspector asks you to show them your training records, how would you do this?

The inspector wants to see the fridge temperature records, where are these kept?
A person is exhibiting threatening behaviour that makes you feel uncomfortable how do you respond?
A person would like a copy of their medical record, what do you do next?