

# Essential information for GP practice managers



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## For action:

### GP Connect and Summary Care Record Additional Information will continue beyond COPI

The temporary changes made to GP Connect and Summary Care Record Additional Information in response to the COVID-19 pandemic will continue in place beyond the end of the Control of Patient Information (COPI) Notice.

Please remove all mentions of COPI from your privacy or transparency notices for these services after 30 June 2022, when COPI expires.

We have [GP Connect](#) and [SCR](#) notices for you to follow or link to from your organisation notices.

### Reminder - Ability to upload HTML files into NHS e-RS is being withdrawn

The ability to upload HTML files into [NHS e-Referral Service](#) (e-RS) is being withdrawn from 12 August (subject to testing) due to potential security risks. This will ensure e-RS adheres to the most robust cyber security rules.

You should only upload [supported file types](#) into e-RS. Advice on how to save unsupported files such as HTML to different formats to allow them to be uploaded into e-RS can be found on the [NHS Digital website](#).

We will confirm the date of the change on our [live information and services webpage](#). In the meantime, if you have any queries or need any support, please get in touch by emailing [enquiries.ers@nhs.net](mailto:enquiries.ers@nhs.net).

### Join our NHS Digital GP practice community

Our new community for practice managers is a space for you to share your thoughts and engage with others, including NHS Digital subject matter experts.

Providing a forum for topical discussions on the issues that matter to you, the community will help us to better understand how you use data and digital services and identify opportunities for us to improve your experience.

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Get in touch today to [express your interest](#) in joining.

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## For information:

### COVID Oximetry @home

From 1 July, we will no longer be centrally collecting and reporting on data from COVID Oximetry @home services. This will reduce data burden on the workforce, who will not need to submit weekly situation reports going forwards. The daily feed of positive COVID-19 patients will also be stopping in line with the end of COPI notices.

A national supply of oximeters remains available to support COVID Oximetry @home services by [request](#). An updated COVID Oximetry @home standard operating procedure will be available shortly. Please contact [england.home@nhs.net](mailto:england.home@nhs.net) with any queries.

### New guidance to support digital GP Contract requirements

In October 2021 new requirements for general practice came into effect in the GP Contract relating to digital services. To help explain what these requirements are and to support the implementation of them you can access [new guidance for GP practices](#).

As part of the requirements, your practice must offer and promote:

- an online consultation tool
- a video consultation tool
- a secure electronic communication method
- an online facility to provide and update personal/contact information.

You must also signpost patients towards your online consultation tool and the NHS Symptom Checker from your website and other online presence.

For any questions please contact [england.digitalfirstprimarycare@nhs.net](mailto:england.digitalfirstprimarycare@nhs.net).

### Maternity eLearning catalogue now available

Health Education England eLearning for healthcare has created a free series of resources to enhance the training of maternity staff. The [catalogue](#) will ensure easier access to the central resource hub.

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## Help us improve:

### Allowing patients to update their address online

We are exploring the possibility of patients updating their address online and it being synced with GP systems.

To help with this project, we would like to speak with administrative and reception staff next week, 4-8 July, about the current process and possible implications of giving patients control of updating their details online.

If you would like to help out by taking part in a 45 minute Teams interview, please [fill in this form](#).

### Thank you for taking part in our GP data survey

In May we launched a short survey aimed at general practice staff to help shape our approach to GP data for planning and research. We want to thank all those that have taken part in the survey or cascaded to colleagues. Your input will help us improve how we communicate with you. The results are being analysed and will be published as soon as they're ready.

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