

Dear Practice Manager,

I write to inform you that the new Derby Asylum Initial Accommodation Centre at [Laverstoke Court](#) (Peet Street, Derby) opens on **Monday, 29 January 2018**.

The people applying for asylum will reside at Laverstoke Court for an average of 21 days, following which they will be dispersed into more permanent accommodation outside of Derby and Derbyshire.

NHS Southern Derbyshire CCG has arranged for all the asylum seekers at Laverstoke Court to be registered on the day of their arrival with Macklin Street Surgery (supported by Wilson Street Surgery). They will be registered as a 'Temporary Resident' on SystmOne and offered an appointment to be seen within 48 hours.

During their short time in Derby, the following services will be provided:

- health assessment / screening
- all immediate health care needs identified and managed
- all non-urgent health care needs that arise during this period

Laverstoke Court asylum seekers will be carrying a note with the CCG logo, their name, first language and details of Laverstoke Court (copy attached), along with their Home Office paperwork. If they attempt to register at your practice or access health care (other than in the event of an emergency) they should be advised to go to Macklin or Wilson Street Surgery if they have an appointment, or back to Laverstoke Court if they do not have an appointment.

All staff at Laverstoke Court are aware that their residents should access health care from Macklin and Wilson Street (unless in an emergency), and will advise them on arrival and induction, and again if they attempt to access health care inappropriately anywhere else.

If you experience an issue or problem that you need to discuss with the staff at Laverstoke, please contact:

**Serena King / Margruite Edwards**  
**Hostel Management Team**  
**Derby Asylum Initial Accommodation Centre**  
**Tel: 01332 406 050**