Newsletter edition 149 June 2017 Published by Anita Farkas

Included in this edition...

- DDLMC Working for You
- DDLMC Needs You!
- Around the World in General Practice
- GPC Sessional GP Newsletter
- GPTF Update
- GP Support Services: Recruitment and Selection
- Training and Opportunities
- Job Vacancies
- LMC Representatives
- DDLMC Supporting You



Derby & Derbyshire LMC Newsletter





DDLMC Working for You

Introducing the LMC Members

In our upcoming newsletters we would like to take a moment to introduce your <u>LMC members</u> who are working with General Practices across Derbyshire.

Meet your Treasurer, Dr Peter Holden:



A member of the LMC since 1981 and Treasurer of DDLMC since 1993, Peter represents local GPs on the national General Practitioners Committee, where he has served with distinction for 35 years.

He is still Deputy Policy Lead; Finance and Premises on a UK basis, chairs the BMA Professional Fees Committee. He manages to balance these roles with being the senior partner in a CQC Outstanding Practice and is as an award-winning <u>'lifesaving pioneer'</u> through his pre-hospital life support work for the Air Ambulances in the East Midlands and East of England.

He is also Strategic Medical Advisor for East Midlands Ambulance Service.

Since launching our new website in January over 50% of our levy paying practices visit the site on a daily basis, if there is something you want to see more of let us <u>know</u>

Annual LMC Conference Summary

Additionally to the previously published <u>Annual</u> <u>LMC Conference Summary</u>, please find the <u>latest</u> <u>GPC news</u> which shows the conference resolutions, election results and motions lost. This issue also includes motions from the themed debates.

Registering Overseas Patients

NHS Employers and the GPC have agreed contractual changes that help to identify European Economic Area (EEA) patients who may be subject to the NHS (Charges to Overseas Visitors) Regulations 2015.

Please visit our website for <u>details</u> and for <u>summary</u> of 2017/18 General Medical Services contract negotiations.

BMA Guidance - Identification and Management of Patients with Frailty

From 1 July 2017 the General Medical Services (GMS) contract will require practices to routinely identify moderate and severe frailty in patients aged 65 years and over. Similar requirements will be made of PMS and APMS contract holders.

<u>BMA Guidance</u> on what practices are required to do to meet the requirements of the 2017/18 GP Contract in respect of frail patients.

IR35 Regulations

We are aware that there is a lot of uncertainty about the status of locums in respect of IR35 regulations. Practices and locums should be aware that the **BMA have specialist employment advisers** who can assist with specific queries in this area. You will need to have a BMA login and their contact details are as follows:

Call 03001231233 between 08.30 to 18.00 Monday to Friday, excluding UK Bank Holidays. Calls cost the same as geographic numbers starting 01 or 02.

Email an adviser or web chat live with a BMA adviser

Additionally, in line with the extant advice from DDLMC, practices need to assess whether locums are subject to IR35 regulations, on a case by case, individual basis. NHS Improvement has now published the <u>following advice</u>

It emphasises that each case is different and if practices are unclear then our advice would be to seek professional tax advice.

Important Information for TPP Practices Regarding MengACWY Claims for April 2017

Please find <u>information</u> update from NHS England regarding problem with TPP and Microtech data collection linked to the April MenACWY vaccination.

CQC Insight Report Update

Thank you to those practices who brought the issue of a flaw in their CQC insight reports to our attention.

DDLMC first highlighted this issue to the GPC in April 2017 and have kept up the pressure for CQC to amend the reports, particularly when practices received a letter from CQC placing the blame on them.

We received the <u>following response</u> from the GPC.

Text Messaging Test Results

DDLMC have been made aware that a practice recently had an incident where there was some confusion about a text message sent to the patient. Please find advice regarding text messaging test results <u>here</u>

DDLMC Needs YOU!

DDLMC reps have meetings set up with providers, CCGs and our local hospitals throughout 2017. We want to reflect your views and iron out any problems you are having. Please contact the <u>office</u> to discuss any problems, and one of your operational team will get back to you.

We are also looking at updating the resource section on the DDLMC website, but we need you to tell us which resources would help make the day job easier?

Please email your suggestions and feedback to:

Head of Communications

susiebayley@gmail.com

Around the World in General Practice

Government guidance about countersigning passport applications and photos as detailed <u>here</u>

Derby City Multi-Agency Safeguarding Hub (MASH) <u>flyer and contact information</u>

CQC - Next phase of regulation: Consultation **Update.** To respond to the first consultation and to take part in the next phase, please follow the <u>link</u>.

Sessional GPs - National Performers List changes and pension payments update

The GPC have been holding monthly meetings with Capita (PCSE) and NHS England and have produced a <u>newsletter</u> which gives advice for sessional GPs about the processes involved in National Performers List changes and pension payments.

GPFV submission for Derbyshire

Please find the Derbyshire GP Forward View Implementation Plan <u>here</u> This is not a final document but reflects ongoing work in progress.



General Practice Task Force Update



News

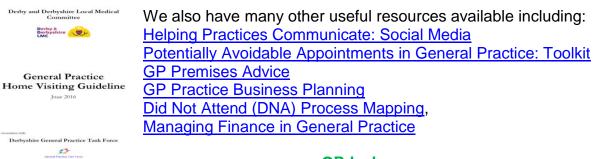
May and June has been a busy month for our Change Facilitators who have been out supporting 8 Derbyshire GP practices with their change interventions this month. These include supporting GP practices to review workload and clinical administration, maximising financial claims, collaborative working for extended access and two potential practice mergers.

We have also successfully delivered a whole team GP practice development sessions and are supporting a 'Place' which is interested in developing a federation model.

Please don't forget our <u>case studies</u> which highlight how the GP practices we have worked with have implemented change including the benefits realised.

Access to GPTF Resources

We have many resources available to assist your practice with business planning and processes. The latest addition is our <u>Derbyshire Home Visiting Guidelines</u>, this can help assess your current approach to home visiting and gives you the necessary insight to make changes in order to save valuable GP time.



GPdash



GPdash is a brand new project launched in conjunction with the GPTF. The LMC Chief Executive Dr Kath Markus would like to explore how we can evidence GP demand and capacity across the whole of General Practice in Derbyshire using a simple reporting mechanism. The project will scope the possibility of a general practice data dashboard which can be used to extract appointment data and report on patient demand and clinician capacity. This information could be used to further demonstrate the essential role General Practice plays in delivering patient care in

communities and highlight the much needed investment for the GP workforce.

We have partnered with DHU who are currently in the process of building the report with one of our pilot practices. We will keep you updated with developments – watch this space!

Claire Leggett General Practice Task Force, Manager

Derby and Derbyshire LMC Recruitment Services

Kraft HR Consulting

Our recruitment campaign service comes highly recommended by all the GP partners who have used our service before. DDLMC have supported GP practices for over 100 years and therefore, fully understands the needs of GP practices. For more information click <u>here</u> Taking pride in working with clients to produce solutions to workforce problems that meet the requirements of the law whilst minimizing interference with your business priorities, to read more click <u>here</u>

> Training and Opportunities

- EMLA Coaching Skills for Leaders 6-7 July 2017
- EMLA <u>Relationship and Connectivity</u> is a highly practical one day workshop that will develop delegates' skills to build trusting relationships and connect outside their own area of work, including creating connections with patients and service users 28 July 2017
- EMLA <u>Core Leadership</u> is open to all colleagues working in general practice. 50 sponsored places available. If you are interested in receiving sponsorship for 2017/18 to attend please email Zainab Sharif on <u>office@DerbyshireLMC.nhs.uk</u> including your job role and practice/organisation name.
- EMLA <u>Skills Development Network</u> is open to any colleague dealing with finance in general practice. 10 sponsored places available. If you are interested in receiving sponsorship for 2017/18 to attend please email <u>office@DerbyshireLMC.nhs.uk</u> including your job role and practice/organisation name.
- PCDC Managing Conflict with Patients 27 June 2017
- PCDC Workshop <u>Developing a Positive Workforce Culture</u>, Values & Behaviours 6 July 2017
- GP Fellowship Event in the East Midlands registration is now live
- <u>The ACCA</u> has some fantastic courses which can help organisations build strong finance skills across multiple departments quickly, at scale and low cost
- <u>M&K</u> offer a variety of courses for General Practices
- <u>Primary Care Commissioning</u> offer e-courses covering Leadership, Risk Management, Strategic Thinking and Project Management



Green care for self-care GP – STH sessions (Social and Therapeutic Horticulture)

A new pilot initiative through GP-S and led by a GP

This may be for you if you are looking for opportunities to:

- Look after your wellbeing
- Participate in horticulture-based activities in a GP only group
- Find out whether this approach provides personal benefits transferable to the workplace

If so include this evidence, with your appraiser's agreement, in your appraisal portfolio

Please read the attached document for <u>details</u> or contact Dr. Jill Thompson on 07851146639 or via <u>jillthompson@muddyfork.org</u>

See our GP wellbeing web page

LMC Learning Bites

Sedation for MRI Scans

MRI Scans are noisy and confined; feeling anxious about an impending scan is commonplace.

Requests from secondary care asking the '*GP* to prescribe' a sedative for the scan are common. But what should you do in this scenario?

As with any prescribed medication, the clinician prescribing the medication is responsible for any ensuing problems, and sedation can be unpredictable.

The Royal College of Radiologists has produced an excellent <u>document</u> on safe sedation within the Radiology Department. It suggests pre-procedure visits may calm nerves. But, that if sedation is required it should be done '*incrementally*', and patients should be monitored by a '*suitably trained person'*, who is also trained to deal with complications.

As it is difficult, as a GP, to be confident that these RCR standards are met, we suggest that these requests should be declined and sent back to the doctor requesting the original scan.





Change Management, Employee Relations, Training & Development

At Kraft HR Consulting, we take pride in working with our GP clients to produce solutions to workforce problems that meet the requirements of the law whilst minimising interference with the delivery of services and the efficiency of your business.

Derby and Derbyshire LMC Preferred Supplier

We are proud to have attained Preferred Supplier status with the Derby and Derbyshire LMC and are happy to offer levy paying practices 10% off our hourly rate.

We would also like to invite you to attend our free workshops that we are running on:

Thursday 29th June 2017 in Chesterfield Derbyshire Health United Offices, Ashgate:

- Sickness management and supporting wellbeing 10.00 12.00
 - An overview of good practice and early intervention in managing employees health and wellbeing
 - An introduction to the management of sickness triggers & using metrics to improve attendance
 - o Presented by Liz Willett Head of Business Partnership
- Developing a Positive Workforce Culture, Values & Behaviours 12.00 14.00

In this highly interactive 'taster session', we will:

- Consider the importance of Practice statements about their vision, mission and values and review the impact of such statements and how they influence (or not) team members' behaviour
- Enable delegates to assess the current practice culture and create a balanced list of cultural characteristics needed for an effective practice team
- Help Practice Managers to assess their current team culture using a scoring system and, if required, enable them to identify the priority areas for change
- Review the characteristics of 'toxic employees' and learn of 7 steps to stop them in their tracks
- Presented by John Krafts Director
- A Managers Guide to Discipline and Grievance Investigations 14.00 16.00
 - An overview of good practice
 - Work through case studies to improve and embed your knowledge
 - o Presented by Gary Ward, Principle Associate

Workshop Location:

DHU Office, Ashgate, Ashgate Manor Ashgate Road, Chesterfield, Derbyshire, S40 4AA Spaces are limited so please book in advance.

You are welcome to book in for all three sessions, please bring a packed lunch!

Contact details: Liz Willett Head of Business Partnership – Liz deals with all incoming queries and provides support or access to our Associates: 07963 781307 <u>liz@khrconsulting.co.uk</u> www.khrconsulting.co.uk



Title	Organisation	Location	Salary	Closing date
Advanced Nurse	Vernon Street	Derby	Band 8	
Practitioner	Medical Centre			
Advanced Nurse	Derwant Valley	Derby City		30/06/2017
Practitioner	Medical Practice	(Chaddesden) &		
		Spondon Village		
GP	Chapel Street	Spondon	Full/ Part	
	Medical Centre		Time/Salaried/Partnership	
GP Partner	Park Lane	Allestree		30/06/2017
	Surgery			
GP Retainer	Bakewell	Bakewell		
	Medical Centre			
GP Salaried/	Alvaston Medical	Alvaston		
Partner	Centre			
Reception	Alvaston Medical	Alvaston	£20,000 - £22,500pa pro rata	30/06/2017
Manager	Centre		dependent on experience	
Replacement	Derwant Valley	Derby City		30/06/2017
Partner or	Medical Practice	(Chaddesden) &		
Salaried GP		Spondon Village		
Salaried GP	Gladstone	Ilkeston		
	House Surgery			
Salaried GP	The Surgery	Ashbourne	TBC	
Salaried GP	Vernon Street	Derby	£7,500 - £9,500 per session	
	Medical Centre			
Salaried GP	Parkside Surgery	Alfreton		30/06/2017
Salaried GP	Littlewick	Ilkeston	Negotiable	30/06/2017
	Medical Centre			
Salaried GP	Overdale	Derby / Nottingham		07/07/2017
	Medical Practice			
Salaried GP or	Jessop Medical	Amber Valley	Negotiable	
Partner	Practice			

Full job advert details including contact and closing date are available on the job opportunities DDLMC website

DDLMC Supporting You

LMC members attend meetings on behalf of constituents to help make your voice heard.



For non-clinical practice queries please contact Head of Business Support, <u>David Gibbs</u>

DDLMC Representatives

Your DDLMC representatives are available to support you in your area:

North Dales, North Derbyshire Dr Peter Williams, Dr Peter Holden, Dr Pauline Love

> High Peak, North Derbyshire Dr Peter Short

Chesterfield Dr Kath Markus, Dr Ruth Dils

> North Derbyshire Dr Denise Glover

Southern Derbyshire

Dr Brian Hands, Dr Vineeta Rajeev, Dr Murali Gembali, Dr James Betteridge-Sorby

Derby City and Derbyshire County Dr Susie Bayley

Amber Valley and South Derbyshire Dales, South Derbyshire Dr Jenny North, Dr Mark Wood, Dr Greg Crowley, Dr Heather Kinsella Dr Yadavakrishnan Pasupathi

Erewash Dr Gail Walton, Dr Andrew Jordan, Dr John Ashcroft

For contact details of your local DDLMC representative see <u>here</u>

DDLMC Office Contact Details

www.derbyshireLMC.org.uk office@derbyshireLMC.nhs.uk 01332 210008

Derby and Derbyshire LMC Ltd Office Heritage Gate Celtic House, 3rd Floor Friary Street Derby DE1 1LS

Chief Executive Kath.markus@derbyshirelmc.nhs.uk

Chief Operating Officer Lisa.soultana@derbyshirelmc.nhs.uk

> Head of Communications Susiebayley@gmail.com

Head of Business Support David.gibbs@derbyshirelmc.nhs.uk

Personal Aide Laura.grainger@derbyshireLMC.nhs.uk

Business Support Officer Anita.farkas@derbyshirelmc.nhs.uk

Business Support Administrative Apprentice Zainab.sharif@derbyshirelmc.nhs.uk

GPTF Project Manager Claire.leggett@derbyshirelmc.nhs.uk