



Information Update: QOF Figures 2016/17, 9 May 2017

It has become evident that QOF payments for some practices had decreased significantly in 2016/17. After engaging with NHS England and NHS Digital the GPC have now received the following assurances:

“NHS England and NHS Digital have advised the GPC that the recent issues affecting QOF achievement and aspiration calculations for GP Practices have now been resolved.

The QOF calculations have now been re-run and the payment calculation has been amended.

It follows a number of reports to NHS England that QOF payments were significantly lower for the 2016/17 financial year than they were for 2015/16, despite comparable performance and patient numbers.


An investigation has identified that while the correct formula and calculations were used, there was a problem where a practice split was incorrectly reported to the Exeter system in January. In addition there were a small number of practices that had significant changes in practice registration numbers and patient disease registers, which impacted on the national prevalence adjustments. This resulted in an incorrect adjustment to GP practice achievement. As such, affected practices will have seen an achievement figure in CQRS that was lower than expected.

The issue was identified before the majority of practices were physically paid. Just over 100 practices received an actual incorrect payment and work is ongoing to reconcile this based on the amended calculation.

NHS England and NHS Digital have provided an assurance that they will be putting additional measures in place to mitigate against this happening again. They have apologised for any inconvenience caused.”

David Gibbs
Head of Business Support
Derby and Derbyshire LMC

For further information, or to arrange an interview, please contact:
Dr Susie Bayley, Head of Communications, Derby and Derbyshire LMC

 01332 210 008

 office@derbyshirelmc.nhs.uk

