

**REQUEST TO ‘CHASE APPOINTMENT’**

GPs are currently struggling with unprecedented workload pressures; as is the whole of the NHS.

We are aware that referrals, and follow-up appointments, are frequently delayed because of the pressure within the NHS. We are, however, not given specific reasons for this, nor told about delays to outpatient appointments.

As a consequence, we are unable to comply with requests to chase appointments. We would recommend you contact the relevant department at the hospital, or the hospitals Patient Advice and Liaison Service (PALS).

Should there be a change/worsening in your condition please make an appointment for review. We will only be able to contact the hospital to try and speed up an appointment if there is a medical urgency for this.

*Thank you for your understanding.*