

Coronavirus: absences from work summary of statutory entitlements, contractual provisions and best practice

Type of absence	Right to pay	Source	Best Practice
Sickness absence for coronavirus infection (suspected or confirmed)	Entitled to usual sick leave and pay entitlements (including SSP)	Contractual terms	Acas guidance: usual sick leave and pay entitlements apply
	3-day waiting period for SSP has been removed for incapacity related to coronavirus from 13 March onwards	S151 Social Security, Contributions and Benefits Act 1992	It may be necessary to relax requirements for evidence of illness.
	Government advice is that anyone showing symptoms should self- isolate for 7 days	Statutory Sick Pay (Coronavirus) (Suspension of Waiting Days and General Amendment) Regulations 2020	
	NHS staff should be advised to submit for testing within the first 5 days of having symptoms—they can return to work if fit to do soupon receipt of a	Government website https://www.gov.uk/apply-coronavirus-test-essential-workers	
	negative test.		
Absence for self-	Able to work	S151 Social Security,	Check contractual
isolation/	remotely – entitled to	Contributions and Benefits	terms and any
quarantine under	usual pay	Act 1992	custom and
government or			practice.
medical advice	Unable to work	Statutory Sick Pay	
	remotely but	(Coronavirus) (Suspension	Acas guidance: SSP
	following main	of Waiting Days and	where self isolation
	guidance on self- isolation (7 days with	General Amendment) Regulations 2020	due to symptoms, living in same
	symptoms, or14 days	Regulations 2020	household as
	if in the same	Statutory Sick Pay	someone with
	household as	(General) (Coronavirus	symptoms, or if
	someone showing	Amendment) (No. 3)	advised by a doctor/
	symptoms) – entitled		NHS 111.
	to SSP	Regulations 2020 Statutory	
		Sick Pay (General)	Payment of full pay
	Unable to work	(Coronavirus Amendment)	will ensure
	remotely and	(No. 4) Regulations 2020	employees do not
	following medical		ignore advice and

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	advice to 'shield'		come to work,
	because deemed by		risking spreading
	public health		the virus.
	guidance to be		Ensure employees
	'extremely		are treated
	vulnerable' due to		consistently.
	underlying health		
	condition – entitled		NHS employers are
	to SSP (set to end in		advised that the
	August)		best practice
	,		guidance is that
	Unable to work		shielding individuals
	remotely and self-		should be given full
	isolating for 14 days		pay. During the
	in accordance with		lockdown some
	notification from NHS		Practices were able
	test and trace system		to successfully claim
	– entitled to SSP		for the additional
	- Citation to 551		costs of overtime to
	3-day waiting period		cover the absences
	for SSP has been		related to Covid. It
	removed for		is likely that these
	incapacity related to		claims will not be
	coronavirus from 13		
			successful going forward.
	March onwards		Torward.
	Otherwise no right to		
	SSP if not unfit to		
	work - so if unable to		
	work remotely, no		
	entitlement to pay		
	unless contractual		
	right to pay in this		
	situation		
	Pay in all cases may		
	be advisable (see best		
	practice)		
Absence from	Able to work remotely	S151 Social Security,	Acas guidance: SSP
work at employer	 entitled to usual pay Unable to work 	Contributions and Benefits	where self-isolating
request – whether enforcing an	remotely but following	Act 1992	due to symptoms, living in same
advised	main guidance on	Statutory Sick Pay	household as
quarantine or	self-isolation (7 days	(Coronavirus) (Suspension	someone with
under the	with symptoms, 14	of Waiting Days and	symptoms, or if
employer's own	days if in the same	General Amendment)	advised by a
policies.	household including	Regulations 2020	doctor/NHS 111.
	extended or linked		
	households) as		
	someone showing		
	symptoms or testing		
	positive, 14 days after notification from NHS		
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Absence from work due to compulsory 14 day self-isolation after returning to the UK from abroad	test and trace system) – entitled to SSP, as not "able" to work even if the employee attempts to come to work If absence is at employer request in other circumstances, entitled to usual pay unless contractual right not to pay If sick - entitled to usual sick leave and pay entitlements (including SSP) No right to SSP if not unfit to work Able to work remotely – entitled to usual pay If not sick and unable to work remotely, no entitlement to pay - unless entitled under contract or policy (more likely if work-related travel)	S151 Social Security, Contributions and Benefits Act 1992	Talk to the employee and discuss the options, including whether it is possible to take extra paid holiday or unpaid leave. If travel was for work, employee may reasonably expect payment – so consider continuing full pay to avoid grievances. Ensure employees are treated consistently. Suggest that a policy for travel
			policy for travel abroad is adopted to ensure that the employee is informed prior to embarking on a foreign holiday
Absence from work due to being trapped abroad	If sick - entitled to usual sick leave and pay entitlements (including SSP) No right to SSP if not unfit to work	S151 Social Security, Contributions and Benefits Act 1992	Talk to the employee and discuss the options, including whether it is possible to take extra paid holiday or unpaid leave.
	Able to work remotely – entitled to usual pay		If travel was for work, employee may reasonably expect payment – so consider continuing

	If not sick and unable to work remotely, no entitlement to pay - unless entitled under contract or policy (more likely if work-related travel)		full pay to avoid grievances. Ensure employees are treated consistently.
Absence from work due to being scared of risk of infection — vulnerable employees	Vulnerable employees include those who are pregnant, over 70, have relevant health conditions or a weakened immune system Able to work remotely and employer agrees – entitled to usual pay If not able to work remotely, those 'shielding' under official medical advice because public health guidance deems them 'extremely vulnerable' are entitled to SSP until end of period specified in their latest shielding notification. Anyone else is not entitled to SSP.	Statutory Sick Pay (Coronavirus) (Suspension of Waiting Days and General Amendment) Regulations 2020 Statutory Sick Pay (General) (Coronavirus Amendment) (No. 3) Regulations 2020 Employees may also have rights under the Employment Rights Act 1996 Part V 44 Health and Safety	Talk to employee to try and resolve their concerns and discuss the options - including whether it is possible to take extra paid holiday or unpaid leave. It is essential that a H&S risk assessment be conducted and discussed with the employee during discussions about their concerns to ensure that any risks are understood and minimised.
Absence from work due to being scared of risk of infection — other employees	Able to work remotely and employer agrees – entitled to usual pay No entitlement to pay if employer requires employee to come to work and they refuse Entitled to SSP/company sick pay if serious anxiety means employee is to unwell to come to work	Employees may also have rights under the Employment Rights Act 1996 Part V 44 Health and Safety	Ensure employees are treated consistently - but consider the position of vulnerable employees (see above). It is essential that a H&S risk assessment be conducted and discussed with the employee during discussions about their concerns to ensure that any risks

			are understood and minimised.
Temporary workplace closure at employer request	Entitled to usual pay Unless express contractual provisions for unpaid or reduced pay lay-off, or consent of employees to lay- off	S147-154 Employment Rights Act 1996	Pay full pay or agree short-time layoff
Temporary workplace closure ordered by government	Not entitled to SSP (unless sick or following main guidance about 7/14 day self-isolation (7 days with symptoms, 14 days if in the same household including extended or linked households as someone showing symptoms or testing positive, 14 days after notification from NHS test and trace system) Unlikely to have contractual entitlement to sick pay Able to work remotely – entitled to usual pay unless express contractual provisions for unpaid or reduced pay layoff, or consent of employees to lay-off	Contractual terms Statutory Sick Pay (General) Regulations 1982 (as amended by Statutory Sick Pay (Coronavirus) (Suspension of Waiting Days and General Amendment) Regulations 2020)	Pay full pay or agree short-time layoff
Reduced working hours at employer request	Entitled to usual pay Unless express contractual provisions for short-time working, or consent of employees	S147-154 Employment Rights Act 1996	
Absence for childcare	Emergency dependent leave gives right to	S 57A-57B Employment Rights Act 1996	No limit to the amount of time an

reasonable amount of time off work Covers assisting or arranging care for ill dependants (e.g. child has the virus), and with unexpected breakdown in care arrangements (e.g. child is quarantined or school is closed) This is unpaid - unless pay is provided in the employer's contract or policies	Contract of employment and HR policies	employee is entitled to take off. Reasonable will depend on employee's own circumstances – case by case assessment needed. Disruption or inconvenience to employer's business should not be taken into account. Ensure employees are treated consistently.