

Thank you for providing Joined Up Care in Derby and Derbyshire

As leaders of organisations responsible for supporting Health and Social Care services in Derby & Derbyshire, we wished to express our thanks and sincere gratitude for the work that you have been doing to truly provide *Joined Up Care* for our citizens and local communities during this most challenging COVID-19 pandemic. The nature of the crisis has required us all to work differently and we have seen, first-hand, the ways in which our colleagues have worked together to find new solutions to problems old and new. The following statements set out our commitments to you following our early reflections at this point in our continued joint response to the pandemic.

1. We want to find a way of keeping all of the recent innovations that have been made to services where they have been shown to make a real positive difference for people. We are determined there will be no slipping back on new practice where this is seen as providing opportunities for improving services. Indeed we need to amplify them. We also need to agree those that we wish to stop or revise where they are not fit for purpose.
2. We want to actively encourage, enable and support what we have seen in the way of rapid decision making, led by our teams harnessing the best of clinicians and professionals working together across traditional organisational boundaries; we want to maintain and develop this environment through restoration and recovery into a “new normal”.
3. With you, we will continually challenge our decision making processes to ensure they are as simple and agile as possible, to continually support this “new normal”; we will need your continued support in this journey.
4. The COVID-19 crisis has painfully reminded us of the importance of focussing upon the health inequalities that exist in our society and through the partnership way of working that is *Joined Up Care Derbyshire*, we shall continue to support local communities with these challenges.

We recognise that this has been a very difficult time for many NHS and care staff, and we are grateful for your continued dedication and professionalism.

Thank you for all you do and we hope that the above commitments outline our support for you and for building a better way of working for all of us as we come through this pandemic together.

Tracy Allen, Stephen Bateman, Gavin Boyle, Chris Clayton, Duncan Gooch, Helen Jones, Ifti Majid, Andy Smith, Angie Smithson, Vikki Taylor

June 2020