

# PPE Dedicated Supply Channel

## Important Customer Alert

### Type IIR masks – Cardinal Health Product Concerns

ICA: 002

Date: 22/05/2020

#### Alert:

- There have been five separate complaints raised regarding the Cardinal Health Type IIR Masks. An initial investigation has occurred which has determined that there is a product fault with a small number of lots, either with the stitching on the ties or with the foam nose strip.
- This product has been issued through:
  - PPE Push
  - PPE Portal
  - LRF Pushes

#### Product Affected:

There is one product impacted

- Mask, Type IIR
- Supplier: Cardinal Health
- NPC: BWM028
- MPC: AT74535

#### Lots Affected

The stitching coming away on the ties relates to five lots:

- 0508MLP09
- 0511MLP09
- 0513MLP09
- 0529MLP09
- 0531KLP09.
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The material at the top of the foam nose strip is flaking and causing particles to be dislodged this relates to eight lots:

- 0408HLP09
- 0422HLP09
- 0428HLP09
- 0520JLP09
- 0520LLP02
- 0517JLP09
- 0506ALP10
- 0520JLP09.

Not all masks in these lot numbers are defective. We are aware that three of the complaints relate to lot 0517JLP09.

### Identifying Issues:

The first fault has been identified by the stitching coming away from the ties.

The second fault has been identified on the foam nose strip which breaks down with the application of a small amount of pressure and friction causing particles to be dislodged.



### Next Steps:

- Please check your stock of Cardinal Type IIR masks to identify whether it contains the lots referred to above and whether they have been affected. Please also be vigilant to these issues across remaining lots.
- There is no recall and no need to quarantine this product at this stage unless you find a fault. Please notify customer services of any faults you identify so we can continue to monitor the situation on 0800 876 6802 or [NHS.Productqueries@unipart.com](mailto:NHS.Productqueries@unipart.com)
- For all general enquiries for the PPE Dedicated Channel, call Customer Services on 0800 876 6802