

NEW NHS SERVICE FOR CARE HOMES AND SUPPORTED LIVING SERVICES TO ACCESS

01332 980124

Who for – all staff working in care homes/supported living services across Derbyshire and Derby City

What for - Support with **people with advanced dementia and palliative care needs**

What is it called - Dementia Complex Palliative Care Resource

What can they do – offer consultancy and advice, assessment and care planning for people with advanced dementia, palliative and/or end of life care needs

- Identify and manage symptoms associated with advanced dementia and end of life, i.e. pain, terminal agitation, nausea and vomiting, secretions, breathlessness.
- Palliative care needs holistic assessment
- End of life care planning
- Advance Care Planning
- Support and management of co-morbid conditions
- Delirium
- COVID-19 pandemic guidelines support i.e. where managing the demands of guidelines is compromised by individual residents needs
- Behaviour that challenges
- Maintaining activities during COVID 19
- Polypharmacy and medication rationalisation (*where appropriate*)
- Offer education and signpost to further educational resources

How they will provide it –

- Phone triage & immediate signposting
- Phone or digital assessment, care planning, care evaluation and review
- Face to face assessments/visits can be arranged when triaged as required.

How to contact the team

Telephone **01332 980124**

When 9am-5pm Monday to Friday

The resource is designed to provide extra support for care homes during the pandemic.