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April 17 2020

Dear

Your consultation and follow-up action

The Coronavirus (COVID-19) outbreak has brought about many changes for our patients. And to help prevent the spread of infection and ensure we follow government guidelines around social distancing, we are working in very different ways. Your recent consultation is one example of these changes as it took place by telephone or video link.

I am writing to confirm what we agreed during our discussions about your health concerns. Right now, we do not need to carry out any urgent treatment or diagnostic investigations. This is a sensible and pragmatic approach balancing your current symptoms and limitations caused by the coronavirus pandemic - and I hope that this is reassuring.

As we discussed today, we will need to complete further diagnostic investigations but these are not urgent and we will be back in touch with you to book these once health services are running 'as normal'.

As we don't know how long the current response to COVID-19 will last, it is important that you let us know if your symptoms are worsening. If this is the case please get in touch with the hospital's clinical team on **[please tailor letter to add appropriate contact details for individual specialty and any further relevant advice]**.

Even with the challenges of responding to the COVID-19 outbreak we are still here to provide all our patients with the best possible care. If your situation changes and you do need urgent clinical intervention at that point, please be assured that the clinicians at the hospital will make sure you receive the care you need.

Yours sincerely

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