



23 March 2020

Changes to Integrated Sexual Health re; Coronavirus (COVID-19)

We have temporarily changed our sexual health services in response to the coronavirus (COVID-19) outbreak and to protect our staff, patients and local communities.

We will no longer be accepting "walk-ins" at our clinics during this time.

Only urgent booked appointments will take place in our main clinics at Wheatbridge, Chesterfield and London Road Community Hospital, Derby, Monday to Friday. Patients will be triaged via our information and booking line [0800 328 3383](tel:08003283383).

The Saturday clinics and community sexual health (peripheral) clinics are currently closed.

Please signpost patients to use our online services via the Your Sexual Health Matters website www.yoursexualhealthmatters.org.uk for:

- Sexual Transmitted Infection ([STI](#)) & [HIV testing](#) (including testing and treatment for chlamydia). For asymptomatic patients and symptomatic patients.
- [Oral Contraception](#) & [Emergency Contraception \(for over 16s\)](#)
- We will soon be adding an online postal condom service in the coming weeks.

Most of our accredited providers are still providing [Emergency Contraception](#), please ask patients use the 'search' facility for their nearest pharmacy via the website - we are also advising that patients contact the pharmacy directly, ahead of their visit to find out their current situation regarding opening times and access to services.

We will continue to see patients in the hubs for emergency coil fitting (these patients will be identified by the telephone triage at booking).

The following services are currently suspended until further notice:

- Vasectomy services
- Psychosexual Counselling
- Sexual Health Promotion
- All routine LARC services, including replacements and new fittings. People will be advised during telephone triage of bridging methods (postal condoms will be coming online imminently, so we can signpost to people to oral contraception online and the postal condoms - both can be ordered via our website).
- Pregnancy & TOP advice. All patients to be signposted to the acute services.

Booking and information line: [0800 328 3383](tel:08003283383) Website: www.yoursexualhealthmatters.org.uk