

The Vernon & The Lanes Medical Centre

Information for applicants



The Vernon Medical Centre



The Lanes Medical Centre

An outline profile of the practice

CQC Accredited:

GOOD in all areas

The Vernon Street and Lanes Medical Centre's

Our Mission

High quality care for all,
now and for future generations

Our Vision

Everyone has greater control of their health and their wellbeing,
supported to live longer, healthier lives by high quality health and care
services that are compassionate, inclusive and constantly improving.

Our Focus

People

Professional

Partnership

Premises

Process

Pound

Education & Self
Management

Involvement and
control over care

Continuity of care &
access to urgent care
when needed

High quality care &
integrated services

Sustainable,
skilled, flexible
& happy
workforce

Skill mixed
teams
reflecting the
needs of our
population

Carers

Patients as
partners

Voluntary,
community and
social care providers

Collaborative
working – pooling
resources

Fit for purpose

Innovatively used

Understanding
room utilisation to
facilitate optimal
service
configuration

Rapid electronic
transfer of information

East access to
expertise, guidelines,
decision making tools

Improved
communication
between
professionals

Cost effective,
good quality
service

Sustainable

Our Strategy

An outline profile of the practice

Website: [The Vernon and Lanes Medical Centres](#)

The location

Vernon Street Medical Centre is close to the City Centre, medical services are provided from this impressive Georgian Grade II listed building since the 1950s. The practice is located in Derby City.

The Lanes Medical Centre in Littleover, opened in February 2008 There is a good range of housing in the area expanding with housing developments in the local area.

The practice and its philosophy

The Practice is a dynamic, innovative 4 partner practice offering comprehensive primary medical services to the local population including minor surgery, a full range of contraceptive and sexual health services. The practice also runs phlebotomy, diabetic, asthma, maternity, First Contact physio, physio, travel health, immunisation and vaccination clinics, chronic disease clinics and a range of other services.

This GMS (General Medical Services) teaching practice has existed for over 60 years. The practice has a current list size of 11,800 which is steadily increasing. The practice is part of the Derby & Derbyshire CCG (Clinical Commissioning Group) and Greater Derby PCN. QOF (Quality and Outcomes Framework) points have remained constantly high. The Vernon and Lanes is a forward thinking, can do Practice that is patient focused and embraces change. The Practice continues to aspire to meet the challenges and targets of the NHS and National Standards requirements. As a team we are committed to improving working lives and is an equal opportunities employer.

The practice achieves excellent QOF scores each year and their patient satisfaction survey returns good results. We have an active virtual patient participation group to ensure clear ongoing links with the increasing practice population

Over the last 20 years the practice has developed The Vernon & The Lanes as a teaching and learning organisation and currently train undergraduate students, FY2 (Foundation Year 2) doctors, registrars and Nurses. The practice is part of

the local apprentice scheme currently training nurses and we plan to extend this to administrative staff developing this role further through expansion and diversification.

The practice has always been closely involved in shaping service development for the wider health community through its involvement in the local commissioning group and Greater Derby PCN.

The primary health care team works together to deliver the best possible clinical care and offers a full range of services and has an excellent team. The practice is proactive when developing skills from within the existing team.

The GPs work well together and are a friendly, open, democratic and a "down to earth" team. The doctors value team spirit and expect their staff to be similarly committed. There is a relaxed atmosphere at the surgery and the environment is very pleasant to work in.

The clinical team is diverse including GPs, ACPs, Nurses, HCAs, First Contact Physios, Social Prescribers, Pharmacists, Mid Wife and Physiotherapy to streamline the clinical workload. We are also looking forward to welcoming our first Mental health Practitioner shortly. The practice works closely with all of the community teams to provide our patients with a holistic approach to health care.

We are a forward thinking, enthusiastic Practice, embracing change always looking at new and innovative ways of improving our patient services. Communication is maintained through daily MDT meetings and regular staff meetings throughout the practice

The doctors

There are 3 partners:-

- **Dr. Vicki Wright Senior GP** CQC, Health and Safety, Infection Control, SIRO, GP Trainer. Vicki is also the lead for COPD and Asthma
- **Dr Caroline Robertshaw** safeguarding, quality control, Palliative care, SIRO, cancer
- **Mike Barnwell** ACP Partner: meds management, learning disabilities pharmacist mentor

- **Karen Lloyd** Managing Partner: all operational responsibilities

We encourage and support self-development and training.

Salaried GPs

Dr Kari Elshibly

Dr Issy Hudson

Dr Mutz Yousef

Services

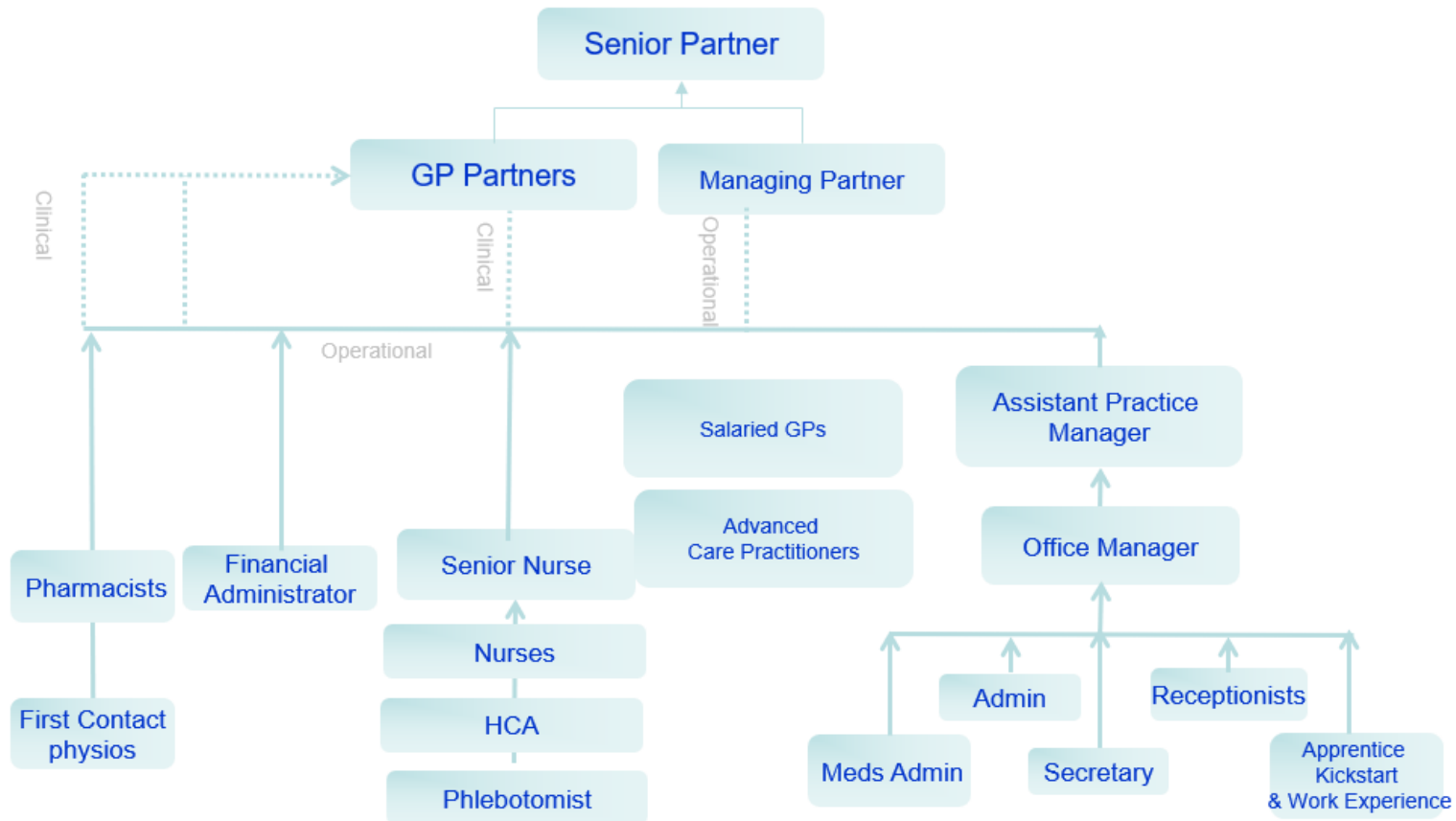
The practice offers the following services in addition to surgeries and home visits:-

Women's health	CHD
Antenatal and maternity care	NHS healthchecks
Travel vaccines	Smears
Hypertension	Woundcare
Cervical smears	Sutures/clip removal
Chronic kidney disease	Dopplers
Minor Injury	ECG's
Men's health	Travel health
Treatment room services management (registered patients only)	Ear Syringing
Antenatal and maternity care	Baby imms
Contraceptive services	COPD
Heart disease	Swabs
Chronic disease	Phlebotomy
Diabetes	Blood pressure
Asthma	Medication Reviews
Spirometry	B12 injections
Prostap/Nebido	Epley manoeuvre
Steroid injections	Minor Surgery
Carpal Tunnel Injection	Cancer
Stop smoking clinic	Palliative Care
Cryo	Mental Health
Family Planning	COPD
Diabetic clinic	Alcohol advice services
Learning Disabilities Clinics	Mental Health Clinics
CKD	Well person health checks
First Contact Physio	Pharmacist

Staff

The practice has an excellent team of health care professionals and administration support.

The Vernon Street and Lanes Medical Centre's



Premises

The Vernon Street was opened in the 1950s and has seven consulting rooms, including two treatment room, one manager office, one large open plan reception office, three administration offices, two waiting rooms and a kitchen. We have current plans to increase this surgery to 14 consulting rooms throughout 2026 – 2027.

The Lanes was opened in the 2008 and has six consulting rooms, one managers' office, one reception office, one administration office, one waiting room and a large kitchen/ administration room.

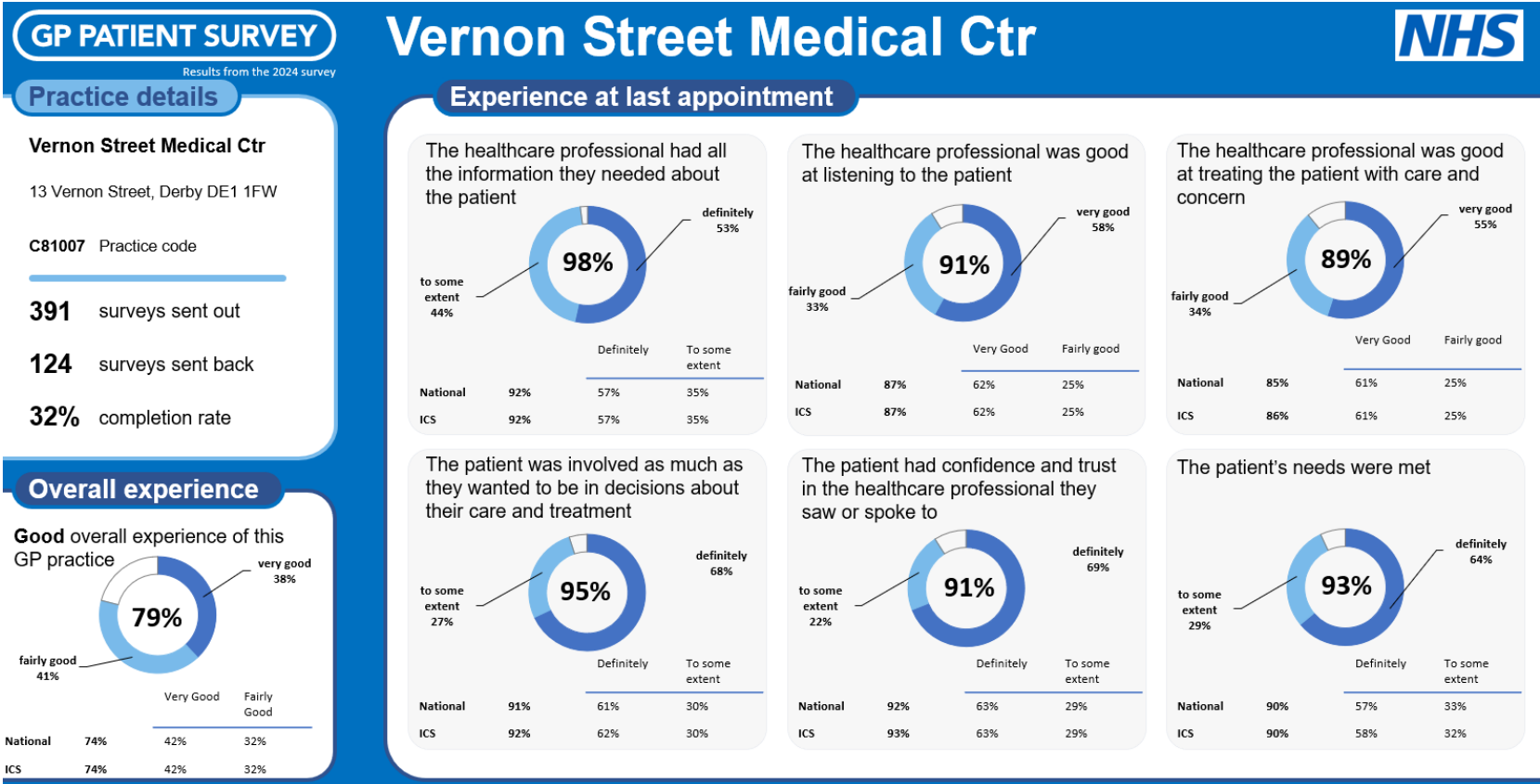
Computing and information technology

The practice is Data Accredited and uses SystmOne web clinical computer system.

We fully utilise IT using SystmOne, cloud telephony, AccuRx, Teams, Lexacom, self arrival machines to assist with workflow.

The current systems for both clinical and administrative areas are well established and stable. The partners are happy to explore possibilities for further developments as we embrace the development of online services.

Latest GP Survey results



GP PATIENT SURVEY

Results from the 2024 survey

Vernon Street Medical Ctr



Practice details

Vernon Street Medical Ctr

13 Vernon Street, Derby DE1 1FW

C81007 Practice code

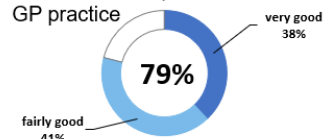
391 surveys sent out

124 surveys sent back

32% completion rate

Overall experience

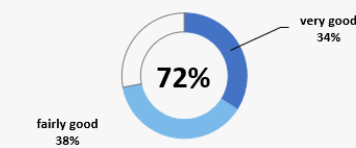
Good overall experience of this GP practice



	Very Good	Fairly Good
National	74%	32%
ICS	74%	32%

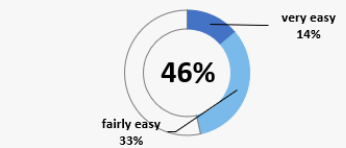
Accessing the practice

Good overall experience of contacting this GP practice



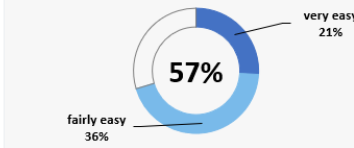
	Very Good	Fairly Good
National	67%	30%
ICS	66%	31%

Easy to contact this GP practice on the phone



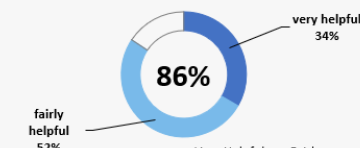
	Very Easy	Fairly Easy
National	50%	31%
ICS	45%	30%

Easy to contact this GP practice using their website



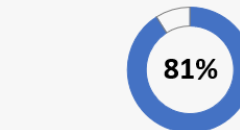
	Very Easy	Fairly Easy
National	48%	27%
ICS	43%	25%

Helpfulness of reception and administrative team at this practice



	Very Helpful	Fairly Helpful
National	83%	41%
ICS	83%	42%

Knew what the next step would be after contacting this GP practice



	Yes, knew next step
National	83%
ICS	82%

Knew what the next step would be within two days of contacting this GP practice



	Yes, knew within two days
National	93%
ICS	95%